RING MILL SpA

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QUALITY POLICY

Main objectives of the group are to achieve greater expansion in the domestic and international market, to improve the company's visibility in this area, to pursue continuous growth and to achieve a more financially sound position. To achieve these business growth objectives, the organization has defined a Quality Policy whose application within the Organization's structure is deemed to be vitally important.
It is promoted inside the Organization by illustrating the principles it applies, namely:

1. CUSTOMER FOCUS. Aimed at satisfying customer requirements. Every aspect of customer interaction offers an opportunity to create greater added value. Company resources work in this direction - where possible trying to exceed customer expectations.

2. LEADERSHIP. Top management and process managers show commitment to the management system, ensuring objectives, policy and continuous monitoring of the QMS by guaranteeing the full availability of resources in the processes. Finally, they provide support to all Organization personnel.

3. ACTIVE PARTICIPATION OF PEOPLE. For effective and efficient management, it is important to involve people at all levels and respect them as individuals. Recognition, empowerment and empowerment of skills and knowledge facilitate people's commitment to achieving the organisation's goals.

4. AWARENESS. Aware that it is essential for an organisation that all its people are competent, responsible, and committed to producing value, all the resources operating within the structure, according to the roles held and responsibilities assigned, must be adequately involved to work in an active and proactive manner for the solution of any problem that may arise, thus contributing in a conscious manner to continuous improvement.

5. PROCESS APPROACH. The corporate quality management system is made up of interconnected processes resulting in a coherent system. Resources, controls, and interactions are also defined to optimise performance and enable consistent and reliable results over time.

6. RELATIONSHIP MANAGEMENT. The Organisation manages relationships with its stakeholders in such a way as to optimise their impact on its performance; specifically, the management of relationships with the network of suppliers and partners is considered vital.

7. IMPROVEMENT. The improvement approach is essential to maintain high levels of performance, allowing in times of changing internal and external conditions to create new opportunities.

8. EVIDENCE-BASED DECISION-MAKING (OBJECTIVE MEASUREMENT).
Decision-making is considered a complex process, where there is always a component of uncertainty and there are often multiple sources of input data, as well as their interpretation, which can be subjective. Furthermore, it is important to understand cause and effect relationships and potential unintended consequences. The organisation has defined that making decisions based on the analysis and evaluation of data and information is more likely to generate the desired results and greater objectivity and confidence in the decision made.

9. PRODUCT REQUIREMENTS. Full implementation of product requirements, including management of critical elements, key features, product safety (ensuring appropriate nuclear safety culture where required) and special customer requirements.

10. HEALTH AND SAFETY. The health and safety of workers is a primary value, which is safeguarded and guaranteed through the application of current Health and Safety legislation and the constant monitoring of compliance with these requirements.

11. OBJECTIVES 2026. The main objectives for 2026 in the application of UNI EN 9100:2018 requirements are as follows:

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- OTD approach in the supply and manufacture of products;
- Control to avoid the purchase and/or use of CFSI (Counterfeit, Fraudulent and Suspect items);
- Control to avoid FOD (Foreign object damage);
- Analysis of customer satisfaction.

RT PIPE SRL
- OTD approach in the supply and realisation of products;
- Control to avoid the purchase and/or use of CFSI (Counterfeit, Fraudulent and Suspect items);
- Control to avoid FOD (Foreign object damage);
- Customer satisfaction analysis.

Dubino, 19 March 2026

The Managing Director S. Galperti

